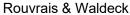
DAhoy project overview (2017-2020) www.dahoyproject.eu









Time Matters in Collective Decision Making



Rochebrune 2019



Rouvrais & Waldeck

Chapter 5

Interdisciplinarity and VUCA

Roger Waldeck, Sophie Gaultier Le Bris, Siegfried Rouvrais

Book Editor(s):Roger Waldeck

First published: 09 December 2019 | https://doi.org/10.1002/9781119681519.ch5



Methods and Interdisciplinarity, Volume 1

Méthodologie d'apprentissage en situation VUCA.

Gaultier Le Bris S., Rouvrais, S., and Waldeck R. FR/UK, "méthodologies pour les sciences sociales" series, "méthodes et interdisciplinarité" theme, published by ISTE Ltd, pages 107-133, May 2019.

Interdisciplinarité et VUCA.

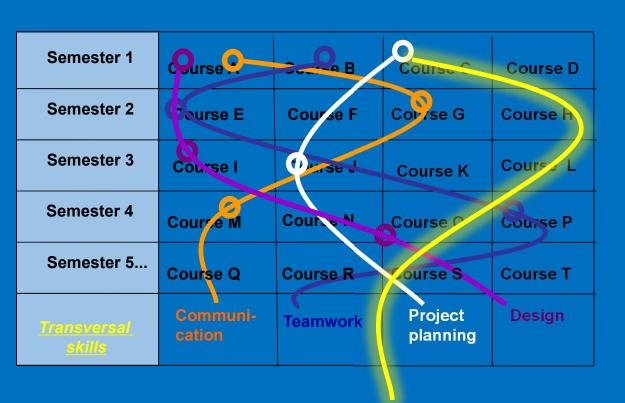
Waldeck R., Gaultier Le Bris S. and Rouvrais S. FR/UK, "méthodologies pour les sciences sociales" series, "méthodes et interdisciplinarité" theme, published by ISTE Ltd, pages 91-105, May 2019.



Transversal skills in curricula



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Decision making skills?

- There is no consensus in structuring engineering education
 - rather a constructive diversity in programme design
- Capsules to provide higher level of flexibility to curriculum designers with integrated transversal skills



EU requirements on Transversal skills



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• EUR-ACE® Programme Outcomes alignment (Edition 31st March 2015)







- 1. Knowledge and understanding;
- 2. Engineering Analysis;
- Engineering Design;
- 4. Investigations;
- 5. Engineering Practice;

6. Making Judgements;

- 7. Communication and Teamwork;
- 8. Lifelong Learning.





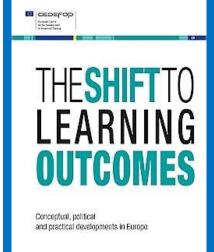
Top 10 skills

in 2020

- 1. Complex Problem Solving
- 2. Critical Thinking
- 3. Creativity
- 4. People Management
- 5. Coordinating with Others
- 6. Emotional Intelligence
- 7. Judgment and Decision Making
- . Service Orientation
- . Negotiation
- Cognitive Flexibility



Source: Future of Jobs Report, World Economic Forum



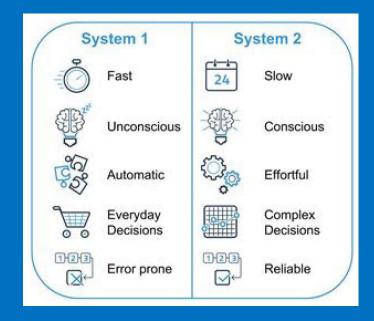


ENAEE Graduate Outcome No6'Making Judgements'





- 1. integrate knowledge and handle <u>complexity</u>, to formulate <u>judgements with incomplete or limited information</u>, that include reflecting on social and ethical responsibilities linked to the application of their knowledge and judgement;
- 2. manage <u>complex</u> technical or professional activities or projects that can require new strategic approaches, taking responsibility for <u>decision making</u>



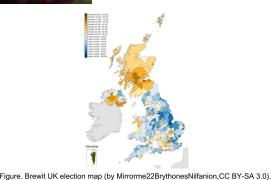


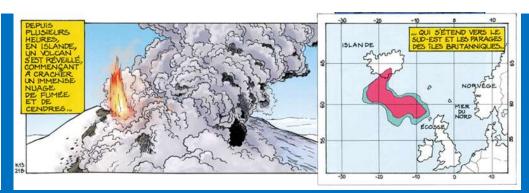


... but in a VUCA world



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- The world is complex, with multiplex of forces and no cause-and-effect chain
 - HE & VET students to be prepared to make decisions in VUCA environments
 - limits of mathematical decision-making methods, cognitive biases, etc.
- VUCA conditions strongly affect the decision capacity
- Reliability depends on the ability of the actors
 - to anticipate and cope with unexpected situations,
 - inc. skills of improvisation, constant vigilance, creative bricolage, system D, attitude of wisdom, respectful interactions, a.s.o.



In DAhoy: VUCAlities



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- Describe and reflect on the Volatility, Uncertainty, Complexity and Ambiguity of professional & learning situations
 - V = Volatility: nature and dynamics of change, and the nature and speed of change forces and change catalysts
 - U = Uncertainty: lack of predictability, the prospects for surprise, and the sense of awareness and understanding of issues and events
 - C = Complexity: multiplex of forces, the confounding of issues, no cause-and-effect chain and confusion that surround an organization
 - A = Ambiguity: haziness of reality, the potential for misreads, and the mixed meanings of conditions; causeand-effect confusion

 Bennett Nathan

complexity

Characteristics: The situation has many interconnected parts and variables. Some information is available or can be predicted, but the volume or nature of it can be overwhelming to process.

Example: You are doing business in many countries, all with unique regulatory environments, tariffs, and cultural values.

Approach: Restructure, bring on or develop specialists, and build up resources adequate to address the complexity.

volatility

Characteristics: The challenge is unexpected or unstable and may be of unknown duration, but it's not necessarily hard to understand; knowledge about it is often available.

Example: Prices fluctuate after a natural disaster takes a supplier off-line.

Approach: Build in slack and devote resources to preparedness—for instance, stockpile inventory or overbuy talent. These steps are typically expensive; your investment should match the risk.

ambiguity

Characteristics: Causal relationships are completely unclear. No precedents exist; you face "unknown unknowns."

Example: You decide to move into immature or emerging markets or to launch products outside your core competencies.

Approach: Experiment. Understanding cause and effect requires generating hypotheses and testing them. Design your experiments so that lessons learned can be broadly applied.

uncertainty

Characteristics: Despite a lack of other information, the event's basic cause and effect are known. Change is possible but not a given

Example: A competitor's pending product launch muddles the future of the business and the market.

Approach: Invest in information—collect, interpret, and share it. This works best in conjunction with structural changes, such as adding information analysis networks, that can reduce ongoing uncertainty.

HOW MUCH DO YOU KNOW ABOUT THE SITUATION?

Bennett, Nathan and Lemoine, James, What VUCA Really Means for You (Jan/Feb 2014). Harvard Business Review, Vol. 92, No. 1/2, 2014. Available at SSRN: https://ssrn.com/abstract=2389563

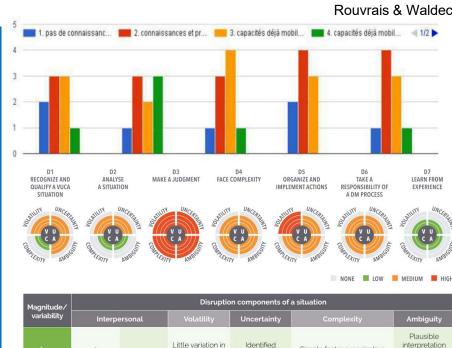


In DAhoy: VUCAbilities



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- D1 Recognise and qualify the VUCAlity of situations, Reconnaître et qualifier la VUCAlité des situations (p.ex. capacité à observer avec clairvoyance, identifier la criticité situationnelle, comprendre les facteurs, enlever les « bruits » pour se synchroniser avec la situation, relever les sianaux forts et faibles) :
- D2 Analyse VUCA situations. Analyser les situations VUCA (p.ex. penser globalement, définir des priorités et dés points de focalisation, analyser les points d'incértitude);
- D3 Make a judgement in VUCA situations, Formuler un jugement en pleine conscience (p.ex.faire preuve d'esprit critique, identifier les facteurs de risques notamment ceux de la situation, identifier les clés du succès);
- D4 Face complexity of VUCA situations, Faire face dynamiquement à la VUCAlité des situations (p.ex. utiliser ou inférér un modèle de décision, gérer les priorités et identifier les points de focalisation, évaluer, rechercher des solutions optimales);
- D5 Organise and implement actions in VUCA situations, Organiser et mettre en œuvre des actions dans les situations VUCA (p.ex. avoir le sens de l'initiative et prendre des décisions en contexte VUCÀ, interagir et se synchroniser avec les parties prenantes de la situation, oser avec courage, organiser le travail en équipe, gérer les conflits);
- D6 Take responsibilities in the decision process in VUCA situations, and Prendre ses responsabilités dans la prise de décision dans les situations VUCA (p.ex. avoir le sens de l'urgence, faire preuve d'adaptabilité et de flexibilité);
- D7 Learn from experience of VUCA situations. Apprendre de ses VUCA expériences (p.ex. être un praticien réflexif, apprendre de ses erreurs, échecs ou difficultés, et succès!).



Identified

parameters

Incomplete

and limited

information.

partial

knowledge

Unidentified

unknown, and

non-measurable

factors

Preditability of

change and

High

unpredictability

of factors

Mono-

discipline

Mutlidisci-

multicultural

2 or more

individuals

2 or more

individuals

High



interpretation

(of a rule or

No obvious

interpretation

No

interpretation

possible

undecidability

indemonstrable

statements

Simple factor organization

Several sources and

components, simple

structure

Numerous parameters and

factors, disorganization of

these factors, many cause-

and-effect relationships

that do not allow for an

established structure to be

created

Potential formal recognition of DM transferable skills



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- Foster recognition of transferable decision skills for the benefit of the future professional
 - D1-D7: a common basis of skills that could potentially be linked to National Qualifications Frameworks (NQFs) and other European tools (future work)













Transferable capsules



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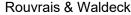


- ... courses outside classical disciplines
 - Risks in mountain, leadership in the forest, Man Over Board, pandemic PjBL, etc.
- Basis of work to analyse the learning process of a decisionmaker in a real situation



Capsule benefits: flexibility







- Capsule 2 hours 20 hours for curricular integration
- DAhoy capsules complement the formal curricula
 - add flexibility to the relatively closed major & minor disciplinary structure/blocs
- New themes can be reactively incorporated in the curricula
 - e.g. inclusion in the context of migrant crisis, terrorist attacks intelligence, resilience, etc.



@EN, eg

- Forest leadership
- Serious Game
 - Falklands



Nom	Veinticinco de Mayo	Déplacement	15.982 t
Classe	COLOSSUS	Taille	Grande
Туре	CV	Signature	Très bruyant
Service	1945	Propulsion	Turbine à vapeur
Equipage	1509	Vitesse	24 n

RADARS		Portée				
	Туре	G	M	P	TP	Remarques
DA.02	Air	85	53	40	8	
DA.08	Air	145	120	89	38	
LW.01	Air	145	100	74	14	
LW.08	Air	145	142	106	45	
ZW.01	Surface	32	28	16	9	

SONARS		
Гуре	Mode	Portée

Autres équipements électroniques

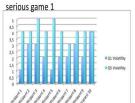
Mesures de soutien electr.

Brouilleur radar

Lance-leurres

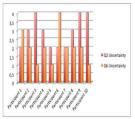
Contre-mesure acoustique

ARMEMENT

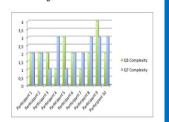


Perceptions of the 4 VUCA criteria by the 10 actors during the 1st and 2nd exercises of

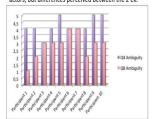
Perception of a growing level of Volatility for all actors between the 2 ex.



Different perceptions of Uncertainty among actors



Perception of reasonable level of complexity for main actors, but differences perceived between the 2 ex.



Perception of a higher level of ambiguity compared with the other 3 criteria and differences perceived between the 2 ex.

Identified Learning Outputs from activity, activity A2: Serious Game 1

- To manage to cooperate with team members
- To be able to decide under time pressure
- · To assess risks and key success factors in a mission
- To plan different options for a mission
- To think globally by defining priorities

Description

Opportunities consist of training students to deal with a VUCA environment but at a low magnitude (for the criteria of complexity and uncertainty); the volatility and ambiguity criteria were not tested on purpose to concentrate the exercise only on 2 VUCA criteria. The interest in having this exercise carried out by EN cadets is to get closer to the age class of students with a similar level of maturity. We thought this would facilitate understanding of an exercise for non-experts.

2 sessions of 60 minutes were played with for session 1:

teams of the same nationality - the level of uncertainty was increased after 30 minutes; the level of uncertainty is defined from cards drawn randomly called "action cards". After 30 minutes, the number of action cards has increased.

For Session 2, teams of different nationalities were created with a high level of uncertainty (by action cards) and luck cards (influencing the actions taken to create complexity). The teams had 2 vessels: 1 boat and 1 submarine, they could communicate with the commander of the submarine present remotely in another room; they had to interact with the submarine commander. Session 1 and 2 show a progression of the understanding of the rules between the 2 sessions. The team that won had a grouped strategy, unlike the 2nd team.

Observations during the game

First round

One Student assigned to the play board, included in the discussion A calm and quiet discussion involving everyone. No clear leader.

After a while, a leader seems to appear in the British team. Good cohesion After the British team detect the 2 enemies boat, they are relax and laugh. Nevertheless activity keep them focused and they are motivated (gamification effect!).

The first team to applause was the loser \rightarrow fair play.

Second round





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@RU, eg

D'AH Y

- Prendo serious game
- Mindfull Leadership
- Disaster week

CONTENT OF THE PROPERTY OF THE

The DAhoy teams presented their results after lunch on Friday.

A total of 220 students participated in the course plus the DAhoy students. Students were split into groups of 6 to 7 students, hence a total of 39 groups. Ten teachers facilitated in the course, each one advising 2 to 6 groups.

To give the event a realistic impact at its kick-off, a local TV station helped out by producing a dramatic news alert. The bulletin announced that an outbreak had started, described some

Dear people of Iceland.

We are forced to interrupt this broadcast to due to serious events threatening our country. This announcement is cooperation with the government, The Directorate of Health and the State Police. We ask you to consider that the following could disturb children and sick people.

Serious human epidemic is now plaguing the world with great fury, the worst ever in historical time. This seems to be a mutant variant of so-called smallpox, a virus that was eradicated in the latter part of the last century. It has been reported that one of the superpowers had stockpiled the virus and several significant variants of it used for research, reportedly, but these stocks had been stolen. It is suspected that terrorists have now spread the virus in a very organized manner almost worldwide.

So far, Iceland has escaped the infection, but it is expected that it will not endure. It is therefore important to respond quickly and orderly, and to take advantage of the country's position in the North Atlantic. Following are the actions that the authorities have decided to take imminently, but more statements will be published in the next few hours:

Iceland's total isolation is scheduled for the next 3 months. This means a ban on all arrivals of ships, aircraft or other potential vehicles. Authorities may be able to authorize the arrival of individual ships or aircraft if very urgently required.

As of today, the country will be divided into quarantine chambers. Further details of this will be published as soon as possible. There is a general ban on transport of any kind between compartments and will therefore be followed harshly.

All schooling is shut down from this moment on. The same applies to all gatherings of any kind. People are encouraged to stay indoors and avoid communication with other people.

Good Icelanders. Many questions are currently not being answered on many issues such as food for everyone, fuel for the next 3 months, healthcare, essential medicines, safety, priority and dosing necessities. But one thing is certain: It is crucial that all Icelanders, and I repeat, everyone, in all political parties, religious groups, age groups, settlements, in towns and in rural areas, work together and strive to act quickly and defend themselves against this horror that ravages the world, and threatens our existence.

God bless Iceland



@IMTA, eg fiabilité en mer

Grâce à des scénarios de formation de type "homme à la mer" conduit en environnement nautique réel (Rouvrais et Le Bris, 2018), pour des étudiants majoritairement novices de cet environnement, les comportements et capacités de prise de décision sont observés et analysés. L'effet de l'utilisation des règles et métarègles sur la fiabilité et la capacité d'un apprenant à gérer la VUCAlité et maintenir une capacité de discernement, le niveau de magnitude des situations est modifié, continûment et itérativement sur plusieurs séquences.

Les séquences à jouer

Tout premier scénario: "une casquette à la mer"

Scenario 2: "bouée couronne ou pare battage"

Scenario 3 : "deux éléments à la mer, bouée couronne et pare battage avec seau"

Scenario 4 : "poupée avec gilet et perche IOR"

Scenario 5 : "poupée sans gilet et panne moteur"

Scenario 6: "2 poupées, une gilet l'autre sans"

Scenario 7: "Oscar"

Scenario 8 : "Oscar + poupée"

Scenario 9 : "Dérive OSCAR ou poupée depuis une position GPS SPOT"

Scenario 10 : "Skipper Zodiac blessé critique en PAN PAN PAN"

Scenario 11 : "un élève MOB en TPS"

Scenario 12: "Oscar + Eleve TPS"

Scenario 13 : "Trois éléments en MOB, à coordonner entre les 2 bateaux"

Scenario 14: "Trois éléments en MOB, à coordonner entre les 2 bateaux"

Scenario 15: "Lignes de vie"

Scenario 16: "Geocaching"

Scenario divers









@RU: decision collective en >1h

Mechanismes vs temporalité



Learning outpout

- · Working in a team and making collegial decisions.
- Taking into account feeling
- Discover that making decisions does not always require sophisticated Tools (use a random)
- The importance of the process of decision making (deciding on the rules more than on taking the decision)
- Test the effects of social interactions and strategies (influence, persuasion, manipulation) in decision making.
- · The difficulty to enforce the decision (because of its impacts)
- . Better measure the influence of context in decision making

Opportunities of development

Hurry up! ... the last minutes jeopardize decision making

The second module is a simulation (90 minutes 2x7 people)



Seven people are in a boat in distress. The team must decide which three people will leave the boat and die. If the team doesn't make a decision, everyone dies. A debriefing is realized after the exercise. People may refuse to do the exercise.

The exercise therefore applies to a moral decision, is specifically designed to encourage the team members to share feeling and to generate and observe group dynamics in decision-making. The 7 participants get into a circle and discuss who will be the 3 people who will leave the boat.

This activity doesn't require any specific device and is very simple to set up.



The main limit identified for this simulation is that in reality, if the survival of the group requires getting 3 people out of the boat, and even if we have trained our intuition and our feeling, then instinctive decision prevails and there is no time for discussion or argument.



Exercice Rochebrune 2022



Rouvrais & Waldeck

Seaside mission

You are the duty officer in charge at the French National Lifeboat Institution's rescue centre (SNSM: the French Société Nationale de Sauvetage en Mer) in POINTE DU PORZIC, PLOUZANE. The PLOUZANE lifeboat is currently involved in rescuing some Erasmus sailors from a drifting Pogo sailing yacht close to the POINTE DU DIABLE. It is exactly 10:00AM and the coxswain of the lifeboat has just radioed the following message to you:

- 3 <u>protocoles</u> temps contraints (1h en tout)
 - 1. individuel (en salle plénière)
 - read you mission till its end, then with intuition, in 60 seconds no more (sharp), snap your personal decision, tick asap the best route you choose:
 - [] 1. Gate Bridge
 - [] 2. PLOUGASTEL N165
 - [] 3. New N12
 - 2. Collectif (chgt de salle, ss-gps)
 - 3. Collectif (ss-gps)



Puis 1 questionnaire individuel (10 mins)

Question	Summary			
Player Number	Q11 felt challenged on this activity? (1-no)	Q2 At what level do you feel made decisions at?	Q3 During the activity, the level of volatility experienced was?	Q4 During the activity, the level of Uncertainty experienced was?
	4	Analyse/ Work Independently	High	Medium
2	2	Analyse/Evaluated while working	Low	High
3	2	Analyse/Evaluated while working	Medium	Medium
4	fi .	Analyse/lead others	Medium	Medium
5	2	Analyse/Evaluated while working	High	High
6	2	Analyse/Evaluated while working	Low	Medium
	1	Analyse/Evaluated while working	Medium	Medium
	2	Analyse/Evaluated while working	Low	Medium
9	2	Analyse/Evaluated while working	Medium	High
Q5 During the activity, the level of Complexity experienced was?	Q6 During the activity, the level of Ambiguity experienced was?	Q7 At the end of this activity, I feel that my ability to make mathematical decision has improved	Q8 At the end of this activity, I feel that my ability to make social decision has improved	Q9 At the end of this activity, I feel that my ability to make career decision has improved
Low	High	Yes	Unsure	Yes, only a little
Medium	High	Unsure	Yes	No
High	Medium	No	Yes	Unsure
Medium	Medium	Yes	Yes	Yes , definatey!
Medium	High	Yes	Unsure	Yes, only a little
High	Low	Yes	Unsure	Unsure
Medium	Medium	No	Yes	No
Medium	Low	Unsure	Unsure	Unsure
Medium	High	Ving	Ves	Linsure

• ... puis échanges informels (40 mins)





Ressources



Rouvrais & Waldeck

http://dahoyproject.eu/

- 1 project brochure (13 pages in English and French), the good decision to start with, as more synthetic than detailled reports!
- 17 conference and book publications (see end of this page the PDF, English and French)
- 3 reports of around 100 pages:
- Output No1 (2018): "Towards Reinforcing Decision Making Skills of Higher and Vocational Education & Training Students" (In English)
- Output No2 (2019): Innovative D-SKILLS Training Models for Higher and Vocational Education & Training Students" (In English)
- Output No3 (2020): "A Decision Skills Framework for Higher and VET students training, continuously integrative for educational programme addressing VUCA contexts" (In English and French)
- 3 reports for the 2018 staff training events (60 pages each), and questionnaire (In English)
- 3 reports for the 2019 student training events (60 pages each), via experiential teaching & learning models (In English)
- A collection of 15 transferable teaching and learning specified courses with capsules, VUCA-catergorized in a tool box (In English)
- A career card game material (In English) and YOU-CDM continuum with 40 DAhoy capsules
- 10 Youtube videos of 3-4 minutes each (In English) www.tinyurl.com/dahoychannel

All in PDF Deliverables to download, under Attribution-NonCommercial-NoDerivatives 4.0 International (CC BY-NC-ND 4.0)

Plaquette projet

- https://www.imt-a
- Rapports
 - https://
- Vidéos
 - http://www.tinyurl.com/dahoychanne

